



April 15, 2008

Mr. Marlon Brown, County Manager
Gadsden County, Florida
Post Office Box 1799
Quincy, Florida 32353

Dear Mr. Brown:

Mediacom is committed to providing the latest technology and services. Over the past few years, Mediacom has expanded our channel line-up to provide local and national high-definition (HD) channels, launched video on demand services and now offers a digital phone product, no longer requiring long distance charges. This new technology provides better picture quality and the flexibility to watch what you want when you want.

Building on our commitment to bring the best service possible, we will soon complete our transition to an **all digital** channel line-up. Once the all digital transition is complete, customers will receive all of their channels including your local broadcasters, USA, TNT, ESPN and all other Family Cable channels in an all digital format. Additionally, this upgrade will allow us to add future services such as new digital and HD programming.

On or about May 15, we will drop WFXL FOX HD on Channel 812 and add WTLH FOX HD on Channel 819. This should be seamless to our customers.

As part of the all digital transition, it is necessary to discontinue the west coast versions of the premium channels, (Starz/Encore, HBO, Cinemax and/or Showtime/TMC). This change will be effective on or around May 15, 2008. The west coast and east coast premium channels carry identical programming that is time shifted by three hours. **Customers will continue to receive east coast channels, and will not miss any of the programming the west coast premium services currently offer.** Plus with Mediacom On Demand, they can watch premium movies and series anytime, on their schedule.

Current Mediacom digital customers do not need to do anything during this transition except enjoy your favorite channels in all digital clarity and sound. There is no need for a new converter box or a new TV, and the digital channels will stay on the same channel number as they are today.

All of us at Mediacom appreciate your patience during this time of transition. If you have any questions, feel free to contact me at 229-985-5357 or sbloom@mediacomcc.com.

Premium Channel Line-up (Effective May 15, 2008)

<u>Digital HBO</u>	<u>Digital Cinemax</u>	<u>Digital Showtime</u>	<u>Digital Starz</u>
500 HBO On Demand	519 Cinemax On Demand	549 Showtime On Demand	800 Starz On Demand
501 HBO East	521 Cinemax East	551 Showtime 1 East	801 Starz East
503 HBO 2 East	523 More Max East	553 Showtime Too East	803 Starz 2 East
505 HBO Signature East	525 ThrillerMax East	555 Showtime Showcase East	805 Starz 6 Cinema East
507 HBO Family East	526 ActionMax East	557 Showtime Extreme East	806 Starz Kids & Family East
509 HBO Comedy East	527 WMAX E	559 Showtime Next East	807 Starz In Black East
510 HBO Zone East	528 @MAX E	560 Showtime Women East	808 Encore WAM East
511 HBO Latino East	529 StarMAX E	561 Showtime Family East	809 Encore Love
880 HBO HD East	530 OuterMAX E	564 TMC On Demand	811 Encore Love East
		571 TMC East	813 Encore Mystery East
		573 TMC Xtra East	815 Encore Western East
		575 Flix East	817 Encore Drama East
		576 Sundance East	819 Encore Action East
		890 Showtime HD	821 Starz Comedy
		891 TMC HD	885 Starz HD East

Access Starz, HBO, Cinemax and Showtime/TMC movies and programs anytime with Mediacom On Demand!

- Go to the On Demand Main Menu or Channel 1
- Choose the Premium Category
- Choose the Premium Channel (Starz, HBO, Max, Showtime and TMC)

Yours Sincerely,

/s/
Sally A. Bloom
Senior Manager, Government Affairs
Georgia Region